

PATIENT ADVOCACY AGENCIES

COUNTY	AGENCY ON AGING	CENTER FOR INDEPENDENT LIVING	PROTECTION & ADVOCACY AGENCY	AGING & DISABILITY	QUALITY IMPROVEMENT ORGANIZATION
Cook - Chicago	<p>Chicago Department of Family and Support Services Lisa Morrison Butler, Commissioner 1615 W. Chicago Avenue, 5th Floor Chicago, Illinois 60622 312-743-0300 312-744-6777 (TTY) Fax: 312-743-0400 E-mail: lisamorrison.butler@cityofchicago.org Web: www.cityofchicago.org/aging</p>	<p>Access Living of Metropolitan Chicago 115 W. Chicago Avenue Chicago, IL 60654 312-640-2100 www.accessliving.org</p>	<p>Chicago Department of Family & Support Services Area Agency on Aging 1615 W. Chicago Avenue, 3rd floor, Chicago, Illinois 60622 Phone: 312 746-6867</p>	<p>Illinois Dept. on Aging Main Office: One Natural Resources Way, Suite 100 Springfield, IL 62702-1271 1-800-252-8966 FAX: 217-785-4477</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>
Cook - Suburban	<p>Age Options, Inc. Diane Slezakas, President and CEO 1048 Lake Street, Suite 300 Oak Park, Illinois 60301 1-800-699-9043 (<i>Suburban Cook County area only.</i>) 708-383-0258 708-524-1653 (TTY) Fax: 708-524-0870 E-mail: diane.slezak@ageoptions.org Web: www.ageoptions.org</p>	<p>Progress CIL 7521 Madison Street Forest Park, IL 60130 Horacio Esparza, Executive Director info@progresscil.org (V) 708-209-1500 (TTY) 708-209-1826 (F) 708-209-1735 http://www.progresscil.org</p>	<p>Age Options 1048 Lake Street, Oak Park, Illinois 60301-1054 Phone: 708-383-0258 or 708-524-1653 (TDD)</p>	<p>Illinois Dept. on Aging Main Office: One Natural Resources Way, Suite 100 Springfield, IL 62702-1271 1-800-252-8966 FAX: 217-785-4477</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>
DeKalb	<p>Northwestern Illinois Area Agency on Aging Grant Nyhammer, Executive Director & General Counsel 1111 South Alpine Road, Suite 600 Rockford, IL, 61108 1-800-542-8402 (<i>9 counties only</i>) 815-226-4901 Fax: 815-226-8984 E-mail: gnyhammer@nwilaaa.org Web: www.nwilaaa.org</p>	<p>Regional Access & Mobilization Project (RAMP) 202 Market Street Rockford, IL 60117 815-968-7467 www.rampcil.org</p>	<p>Elder Care Services of DeKalb County, Inc. 1701 E. Lincoln Hwy. DeKalb, Illinois 60115-3704 Phone: 815-758-6550</p>	<p>Illinois Dept. on Aging Main Office: One Natural Resources Way, Suite 100 Springfield, IL 62702-1271 1-800-252-8966 FAX: 217-785-4477</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>

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DuPage	<p>Northeastern Illinois Area Agency on Aging Marla Fronczak, Executive Director <i>Mailing address:</i> P.O. Box 809 Kankakee, Illinois 60901-0809 Fax: 815-939-0022 Main Office (Non-U.S. Post Office deliveries): 1910 S. Highland Ave, Ste. 100 Lomard, IL 60148 1-815-939-0727 (<i>Calls will be directed to proper source.</i>) Fax: 630-293-7488 E-mail: mfronczak@ageguide.org or info@ageguide.org Web: www.ageguide.org</p>	<p>AIM Center for Independent Living 3130 Finley Road, Suite 500 Downers Grove, IL 60515 630-469-2300 www.dupagecil.org</p>	<p>Illinois Dept on Aging Senior HelpLine Toll-free: 1-800-252-8966, 1-888-206-1327 (TTY) Phone: 217-524-6911 FAX: 217-524-6968 E-mail: aging.ilsenior@illinois.gov</p>	<p>DuPage County Community Service 630-407-6500 800-942-9412 www.dupageco.org/seniorrvcs</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>
Grundy	<p>Northeastern Illinois Area Agency on Aging Marla Fronczak, Executive Director <i>Mailing address:</i> P.O. Box 809 Kankakee, Illinois 60901-0809 Fax: 815-939-0022 Main Office (Non-U.S. Post Office deliveries): 1910 S. Highland Ave, Ste. 100 Lomard, IL 60148 1-815-939-0727 (<i>Calls will be directed to proper source.</i>) Fax: 630-293-7488 E-mail: mfronczak@ageguide.org or info@ageguide.org Web: www.ageguide.org</p>	<p>AIM Center for Independent Living 3130 Finley Road, Suite 500 Downers Grove, IL 60515 630-469-2300 www.dupagecil.org</p>	<p>Catholic Charities, Diocese of Joliet 249 N. Schuyler, Suite 300 Kankakee, Illinois 60901-4010 Senior Program: 815-932-1921, 815-933-7791</p>	<p>Grundy County Health Department 815-729-0162 www.grundyhealth.org</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>

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Iroquois	Aging, Inc. Susan C. Real, Executive Director 1003 Maple Hill Road Bloomington, Illinois 61705-9327 1-800-888-4456 (I & A) <i>(Sixteen county area only.)</i> 309-829-2065 Fax: 309-829-6021 E-mail: SReal@eciaaa.org Web: www.eciaaa.org	PACE, Inc. 1317 East Florida Urbana, IL 61801 217-344-5433 www.pacecil.org	Iroquois County Public Health Department - Iroquois 1001 E. Grant Street Watseka, Illinois 60970 Phone: (815) 432-2483	East Central Illinois Area Agency on Aging 1003 Maple Hill Road Bloomington, Illinois 61704-9327 1-800-888-4456 309-829-2065 Fax: 309-829-6021 Web: www.eciaaa.org	Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)
Kane	Northeastern Illinois Area Agency on Aging Marla Fronczak, Executive Director <i>Mailing address:</i> P.O. Box 809 Kankakee, Illinois 60901-0809 Fax: 815-939-0022 Main Office (Non-U.S. Post Office deliveries): 1910 S. Highland Ave, Ste. 100 Lomard, IL 60148 1-815-939-0727 <i>(Calls will be directed to proper source.)</i> Fax: 630-293-7488 E-mail: mfronczak@ageguide.org or info@ageguide.org Web: www.ageguide.org	AIM Center for Independent Living 3130 Finley Road, Suite 500 Downers Grove, IL 60515 630-469-2300 www.dupagecil.org	Illinois Dept on Aging Senior HelpLine Toll-free: 1-800-252-8966 , 1-888-206-1327 (TTY) Phone: 217-524-6911 FAX: 217-524-6968 E-mail: aging.ilsenior@illinois.gov	Senior Services Associates, Inc. 800-942-1724 www.seniorservicesassoc.org	Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)

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Kankakee	<p>Northeastern Illinois Area Agency on Aging Marla Fronczak, Executive Director <i>Mailing address:</i> P.O. Box 809 Kankakee, Illinois 60901-0809 Fax: 815-939-0022 Main Office (Non-U.S. Post Office deliveries): 1910 S. Highland Ave, Ste. 100 Lomard, IL 60148 1-815-939-0727 (<i>Calls will be directed to proper source.</i>) Fax: 630-293-7488 E-mail: mfronczak@ageguide.org or info@ageguide.org Web: www.ageguide.org</p>	<p>AIM Center for Independent Living 3130 Finley Road, Suite 500 Downers Grove, IL 60515 630-469-2300 www.dupagecil.org</p>	<p>Illinois Dept on Aging Senior HelpLine Toll-free: 1-800-252-8966, 1-888-206-1327 (TTY) Phone: 217-524-6911 FAX: 217-524-6968 E-mail: aging.ilsenior@illinois.gov</p>	<p>Catholic Charities, Diocese of Joliet 815-932-1921 www.catholiccharitiesjolielt.org</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>
Kendall	<p>Northeastern Illinois Area Agency on Aging Marla Fronczak, Executive Director <i>Mailing address:</i> P.O. Box 809 Kankakee, Illinois 60901-0809 Fax: 815-939-0022 Main Office (Non-U.S. Post Office deliveries): 1910 S. Highland Ave, Ste. 100 Lomard, IL 60148 1-815-939-0727 (<i>Calls will be directed to proper source.</i>) Fax: 630-293-7488 E-mail: mfronczak@ageguide.org or info@ageguide.org Web: www.ageguide.org</p>	<p>AIM Center for Independent Living 3130 Finley Road, Suite 500 Downers Grove, IL 60515 630-469-2300 www.dupagecil.org</p>	<p>Senior Services Associates, Inc. -Kendall 908 Game Farm Road Yorkville, Illinois 60560-1750 Phone: 630-553-5777</p>	<p>Senior Services Associates, Inc. 800-942-1724 www.seniorservicesassoc.org</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>

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Lake	<p>Northeastern Illinois Area Agency on Aging Marla Fronczak, Executive Director <i>Mailing address:</i> P.O. Box 809 Kankakee, Illinois 60901-0809 Fax: 815-939-0022 Main Office (Non-U.S. Post Office deliveries): 1910 S. Highland Ave, Ste. 100 Lomard, IL 60148 1-815-939-0727 (<i>Calls will be directed to proper source.</i>) Fax: 630-293-7488 E-mail: mfronczak@ageguide.org or info@ageguide.org Web: www.ageguide.org</p>	<p>AIM Center for Independent Living 3130 Finley Road, Suite 500 Downers Grove, IL 60515 630-469-2300 www.dupagecil.org</p>	<p>The Catholic Charities of the Archdiocese of Chicago 116 North Lincoln Avenue Round Lake, Illinois 60073-2309 Phone: 847-546-5733</p>	<p>Catholic Charities of Lake County 800-942-3930 www.catholiccharities.net</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>
LaSalle	<p>Western Illinois Area Agency on Aging Barbara Eskildsen, Executive Director 729 34th Avenue Rock Island, Illinois 61201-5950 1-800-322-1051 (I & A) 309-793-6800 Fax: 309-793-6807 E-mail: beskildsen@wiaaa.org E-mail: FirstStopForSeniors@wiaaa.org Web: www.wiaaa.org</p>	<p>Illinois Valley Center for Independent Living 18 Gunia Drive LaSalle, IL 61301 815-224-3126 www.ivcil.com</p>	<p>Alternatives 524-15th Street, Suite 100 Moline, Illinois 61265 Phone: 309-277-0167 or 1-800-798-0988</p>	<p>Illinois Dept. on Aging Main Office: One Natural Resources Way, Suite 100 Springfield, IL 62702-1271 1-800-252-8966 FAX: 217-785-4477</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>

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McHenry	<p>Northeastern Illinois Area Agency on Aging Marla Fronczak, Executive Director <i>Mailing address:</i> P.O. Box 809 Kankakee, Illinois 60901-0809 Fax: 815-939-0022 Main Office (Non-U.S. Post Office deliveries): 1910 S. Highland Ave, Ste. 100 Lomard, IL 60148 1-815-939-0727 (<i>Calls will be directed to proper source.</i>) Fax: 630-293-7488 E-mail: mfronczak@ageguide.org or info@ageguide.org Web: www.ageguide.org</p>	<p>AIM Center for Independent Living 3130 Finley Road, Suite 500 Downers Grove, IL 60515 630-469-2300 www.dupagecil.org</p>	<p>Catholic Charities, Diocese of Joliet 249 N. Schuyler, Suite 300 Kankakee, Illinois 60901-4010 Senior Program: 815-932-1921, or 815-933-7791</p>	<p>Senior Services Associates, Inc. 800-942-1724 www.seniorserviceassoc.org</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>
Ogle	<p>Northwestern Illinois Area Agency on Aging Grant Nyhammer, Executive Director & General Counsel 1111 South Alpine Road, Suite 600 Rockford, IL, 61108 1-800-542-8402 (<i>9 counties only</i>) 815-226-4901 Fax: 815-226-8984 E-mail: gnyhammer@nwilaaa.org Web: www.nwilaaa.org</p>	<p>Northwestern Illinois Center for Independent Living – Ogle 412 Locust Street Sterling, IL 61081 815-625-7860 www.nicil.org</p>	<p>Lifescapes Community Services, Inc. Ogle 1901 First Avenue Sterling, Illinois 61081 Phone: 815-490-1125</p>	<p>Illinois Dept. on Aging Main Office: One Natural Resources Way, Suite 100 Springfield, IL 62702-1271 1-800-252-8966 FAX: 217-785-4477</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>

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Will	<p>Northeastern Illinois Area Agency on Aging Marla Fronczak, Executive Director <i>Mailing address:</i> P.O. Box 809 Kankakee, Illinois 60901-0809 Main Office (Non-U.S. Post Office deliveries): Kankakee Community College River Road, West Campus - Building 5 Kankakee, Illinois 60901 1-800-528-2000 (<i>Calls will be directed to proper source.</i>) 815-939-0727 Fax: 815-939-0022 E-mail: mfronczak@ageguide.org Field Office: 245 W. Roosevelt Road - Building 6, Suites 41-43 West Chicago, Illinois 60185 630-293-5990 Fax: 630-293-7488 E-mail: info@ageguide.org or mfronczak@ageguide.org Web: www.ageguide.org</p>	<p>AIM Center for Independent Living 3130 Finley Road, Suite 500 Downers Grove, IL 60515 630-469-2300 www.dupagecil.org</p>	<p>Catholic Charities, Diocese of Joliet 249 N. Schuyler, Suite 300 Kankakee, Illinois 60901-4010 Senior Program: 815-932-1921, 815-933-7791</p>	<p>Senior Services Center of Will County 815-740-4225 800-892-1412 www.willcountyseniors.org</p>	<p>Livanta Medicare Hotline: 1-888-524-9900 1-888-985-8775 (TTY)</p>