

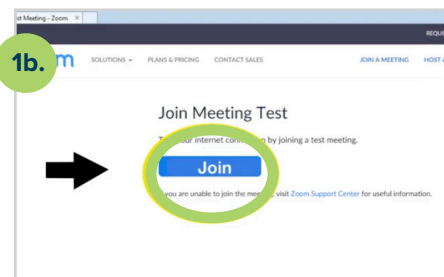
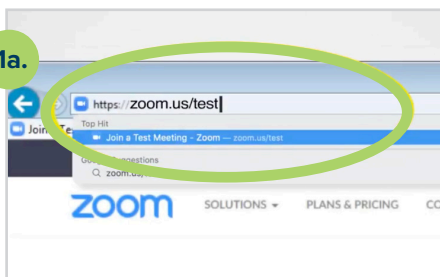
DO VIRTUALLY ANYTHING FOR YOUR HEALTH

LiveWell

How to install Zoom on your PC desktop computer

To take part in a video visit with an Advocate Aurora provider, follow these simple instructions to install the Zoom app. It takes only a few minutes and you only need to do it once.

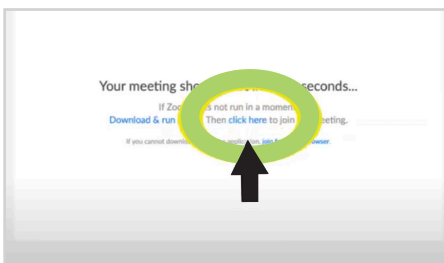
- 1 Open your web browser:
 - a. Go to **zoom.us/test**.
 - b. Click **Join**.



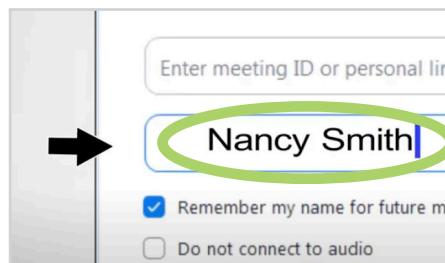
- 2 Click **Run** to download and install the Zoom app.



- 3 Select **click here** to join the meeting.



- 4 Type in the name you'd like to use during your video visit.

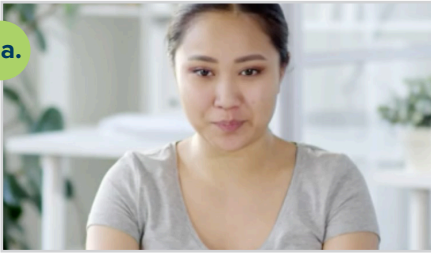


5

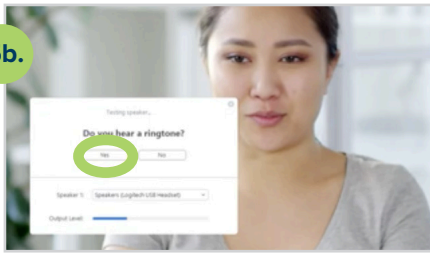
Test your computer's video and audio:

- a. Click **Join with Video**. You should see yourself on the screen.
- b. Click **Yes** if you hear a ringtone. (If you don't, click **No** and follow the steps.)
- c. Say a few words out loud. Click **Yes** if you hear a replay. (If you don't, click **No** and follow the steps.)

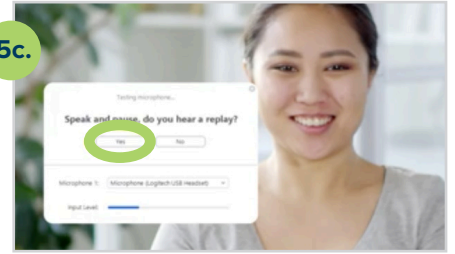
5a.



5b.

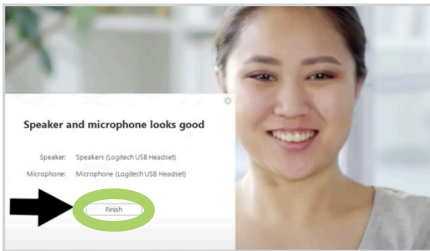


5c.



6

Click **Finish**.



X2020052b (3/24) ©AH

Watch videos with all the instructions you need to get set up for a video visit:

- For a **Quick Care Video Visit**: aah.org/QuickCareInstructions
- For a video visit with your **primary care provider, specialist or care team**: aah.org/VideoVisitInstructions



Use your phone to scan the QR code to download our **LiveWell app**



LiveWell Support Team: 855-624-9366

